

SHOP DIRECT

ABOUT THE FULFILMENT CENTRES



SHAW FULFILMENT CENTRE

- 705 Shop Direct colleagues; 636 agency colleagues
- 950,000 sq ft
- Occupies three converted former mills, and two stock handling and sortation facilities
- 16.5m orders fulfilled per year
- Opened as a warehousing and distribution centre for Littlewoods in 1979



RAVEN RETURNS CENTRE

- 413 Shop Direct colleagues; 136 agency colleagues
- 250,000 sq ft
- Occupies one converted former mill
- 5.2m returns parcels processed per year
- Originally a GUS site, when that business was acquired by Littlewoods in 2003



LITTLE HULTON FULFILMENT CENTRE

- 59 Shop Direct colleagues; 43 agency colleagues
- 330,000 sq ft
- Occupies two warehouse units
- 2.1m orders fulfilled per year
- Operations began on the site in 1998

COLLEAGUES AND THE LOCAL COMMUNITY

- Partnerships with local and national organisations, providing advice and training, including career skills, access to financial planning, apprenticeships and vocational courses to support re-training
- Working closely with Usdaw, local leaders and politicians, to provide a fair outcome for all involved
- Continued support for the North West, with our head office in Speke, Liverpool



ABOUT THE NEW SITE: EAST MIDLANDS GATEWAY

- Located in East Midlands, on the East Midlands Gateway development
- Adjacent to the M1 and East Midlands Airport, with its own freight terminal
- Approximately £200m total investment in a purpose built and automated 500,000 sq ft centre, using the latest technology
- Will host all Shop Direct's one-man fulfilment operation (small parcels), including inbound, distribution, outbound and returns
- Expected to be fully operational by peak 2021
- Employing approximately 500 colleagues, increasing by 200 to 300 agency colleagues during peak periods